



Automobile Dealers Association of Indiana, Inc.

REGULATORY BULLETIN

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March 27, 2002

BULLETIN # 9

AVOID DELAYS IN DEALER LICENSE/PLATE RENEWAL & CARDBOARD PLATE ORDERS

The state budget problems are affecting all government agencies statewide. Hiring freezes and no pay raises are causing overworked state employees to work even harder for no more money. This causes 'burnout' and dissatisfaction that causes a rise in absenteeism. Absenteeism on top of a reduced workforce wreaks havoc with even the most efficient operations. The chain reaction continues in the Bureau of Motor Vehicles with delays in the initial mailing of dealer license and plate renewal forms not to mention processing of the subsequent returning mail. 'Overtime' processing is probably necessary but out of the question!

To stay ahead of the game, it is essential that you **return your completed 2002 BMV Motor Vehicle Business License and Plate Renewal form as soon as possible**. Any delay in sending in the renewal could result in your dealership running on expired dealer plates and operating with an expired license! And, although the Bureau may give you some leeway, the police will not!

Along this same vein, stay on top of your quantity of cardboard plates. **Make sure you order additional cardboard plates at least one (1) month prior to the depletion of your current on-hand stock**. The processing of cardboard plate orders, which are always heavy during renewal season, has been delayed for the same reasons mentioned above.

If you have placed an order for additional cardboard plates or have sent in your renewal application and have not received any response after three (3) weeks, please contact the Dealer / Special Sales Division, Dealer Department at (317) 591-5304 immediately. They will try to locate your renewal/order as soon as possible. If you still have problems or are unsatisfied with their response, please contact me at ADAI headquarters. I'll try to rectify the situation for you.

As always, if you have questions, please contact me at ADAI headquarters at (800) 872-0363.