



Automobile Dealers Association of Indiana, Inc.

REGULATORY BULLETIN

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BULLETIN # 23

BMV SYSTEM CHANGES IN MANY LICENSE BRANCHES NOW!

TITLE APPLICATION COPIES NO LONGER AVAILABLE UNDER NEW SYSTEM

Recently I was contacted by an ADAI member's title clerk regarding a receipt she had received from her local license branch for title work processed. She stated she did not receive the yellow copy of the processed title application. She also noted information usually contained on the title application copy was not contained on the new receipt issued by the BMV. She had contacted the license branch and was informed that under the new STARS system, recently installed in that license branch, the receipt would be the only document generated. (See attached sample copy of new receipt.)

I contacted the BMV Title Division for verification and explanation of the changes effected by the new STARS system. Briefly those changes are as follows:

1. Title applications will no longer be produced by the system nor will copies be made available after processing. ...BMV will issue a white copy of the completed title application in the near future.
2. The receipt generated by the new system will serve as the customer's proof of title application for registration purposes. ... The receipt must be presented to BMV to apply for registration/plates for their new vehicle.
3. The new receipt currently does not indicate a title number. BMV will change the system to show the title number in the future.
4. The new receipt does not show a special mailing address. ... BMV will update the new system to show all title application information on the new receipt.

Given the above information, I would suggest dealers using one of the BMV branches listed below start making a copy of the title application submitted to the BMV for processing until the changes are made. This will verify a special mailing address was indicated on the application as well as other dealer-specific information which may not appear on the new STARS receipt. Then I would recommend attaching a copy of the STARS receipt to your copy of the submitted title application. This will verify the lien has been perfected. Make sure to send the original receipt to your customer to enable his application for registration and license plates.

The following BMV license branches are currently operating under the new STARS software system:

Anderson	Franklin	Indpls. (Michigan Rd.)	Nashville	Richmond
Brownsburg	Fort Wayne (Southgate)	Indpls. (Nora)	New Castle	Rochester
Carmel	Greenfield	Kokomo	New Haven	Seymour
Crawfordsville	Greenwood	Lafayette	Noblesville	Veedersburg
Danville	Indpls. (Ameriplex)	Lebanon	Paoli	West Lafayette
Fishers	Indpls. (Beech Grove)	Marion	Pendleton	Williamsport
Frankfort	Indpls. (Lawrence)	Muncie	Plainfield	Winchester

If you have any questions, do not hesitate to contact me at ADAI headquarters at the phone numbers or email listed below.



Bureau of Motor Vehicles
Detailed Transaction Receipt
State Form 51714 (4-04)



Branch: NEW HAVEN STARS (484)

Date: 05/13/2006

Time: 14:31

Visit ID: 214926

CSR: TNS

Visit Customer: JOHN Q. PUBLIC
123 MAIN STREET
FORT WAYNE, IN 46818-2509

Transactions

<u>Trans ID</u>	<u>Trans Type</u>	<u>Trans Subtype</u>	<u>Amount</u>
273770	Title - Duplicate Title	Duplicate	
	Duplicate Title, Vehicle		\$9.00
	Speed Title, Vehicle		\$25.00

Vehicle: 1GTEK14T1XZ522779 1999 GMC NK1 PK
Lien Holder: None
Customer: JOHN Q. PUBLIC
123 MAIN STREET
FORT WAYNE, IN 46818-2509

Purchase Date: 04/05/1999

Speed titles may be picked up at the BMV's Dealer & Special Sales Division located at 6400 E 30th St in Indianapolis from 1 p.m. to 4:45 p.m. EST, Monday - Friday on first business day after application is made. Speed titles not picked up by 4:45 p.m. will be mailed to the address on the title. Proof of Identity is required to receive title.

Total: **\$34.00**